

Dear Dr. Pollard, Rose, and staff,

I want to sincerely thank you, Dr. Pollard, for the AMAZING job you did with my breast augmentation. My breasts look very natural and I could not be more pleased. One of my primary concerns was to avoid the stereotypical "boob job" look. You made sure to give me a range of reasonable volume sizes that would help me achieve that natural look. During every appointment you took the time to listen and discuss all of my concerns and expectations. My boyfriend kept telling me to go for multiple consultations to find the right doctor. You were my first and only consultation, and I knew after that appointment that I felt comfortable and confident choosing you as my surgeon. When I told my boyfriend, he was skeptical and still advised me to visit other doctors. That quickly changed when he came to my next appointment. He said I had made an excellent decision and he complimented you repeatedly after that appointment. Your bedside manner is exceptional and I will definitely recommend you to anybody inquiring about undergoing a procedure. I passed my "boob job fund" jar onto one of my good friends so hopefully she will be next! haha.

Everyone at the office was so welcoming and friendly. Rose, you were such a great help with setting up my procedure and following up with me throughout all of my appointments. Everytime I called, you always made a point to ask how I was doing and showed an honest concern for my recovery and well-being. I called one time to ask whether hair loss could be a side effect of the anesthesia, medication, or procedure. You went above and beyond just asking Dr. Pollard and researched online other possible causes of hair loss, taking the time to discuss my symptoms.

I was quite self-conscious of my chest prior to this procedure and have been wanting to undergo this procedure for ten years. I am finally comfortable with my body and my self-confidence has improved considerably. I am extremely glad I chose you, Dr. Pollard, and your staff for my augmentation. I could not have asked for better care and a better outcome!

Thank you all again!

Sarah B. [unclear]